

April, 2020

TO: All Custom Harvesters

SUBJECT: Case IH is here to support you!

At Case IH, the health and safety of our team members, dealers' employees, families, and, of course, producers is our first priority. We know that farming — and farmers — never stop. Case IH has been deemed an essential business so we can continue to support the North American agriculture industry, especially custom harvesters and the critical role you play.



Case IH, along with our dealer network, will continue to be the team you can count on to be there when you need us through these incredibly dynamic circumstances. We're fully prepared and ready to support the 2020 wheat harvest run!

Case IH has been supporting the U.S. and Canadian Custom Harvesters since 1985, and this year will not be any different. We will continue to support the wheat harvest run with our crews of trained and skilled Pro-Harvest technicians. In addition, we will have **two fully stocked trailers with parts** and **five support vehicles along the harvest run**. There will be an East crew and a West crew that will follow the combines from May through September.

When service needs arise during the harvest run, rest assured that the Pro-Harvest team members will be taking every precaution to keep all crew members healthy. We will make sure the Pro-Harvest trucks are equipped with CDC-approved masks and cleaning supplies. We will do the best possible job to maintain six feet of distance when servicing equipment.

Although this year is a different year for us all, please know that Case IH and our strong network of dealers will be there to support you this harvest season — and all the following ones. Best of luck for a successful harvest!

More information will be coming from Case IH about the upcoming Custom Cutters kick-off meeting and how we plan to virtually support this.

Stay healthy and safe!

A handwritten signature in black ink, appearing to read 'Leo Bose'.

Leo Bose
Harvesting & AFS Segment Lead,
Case IH

A handwritten signature in black ink, appearing to read 'Kevin Breneman'.

Kevin Breneman
Director of Service, Case IH

A handwritten signature in black ink, appearing to read 'Jim Hudson'.

Jim Hudson
Region Service Manager, Case IH